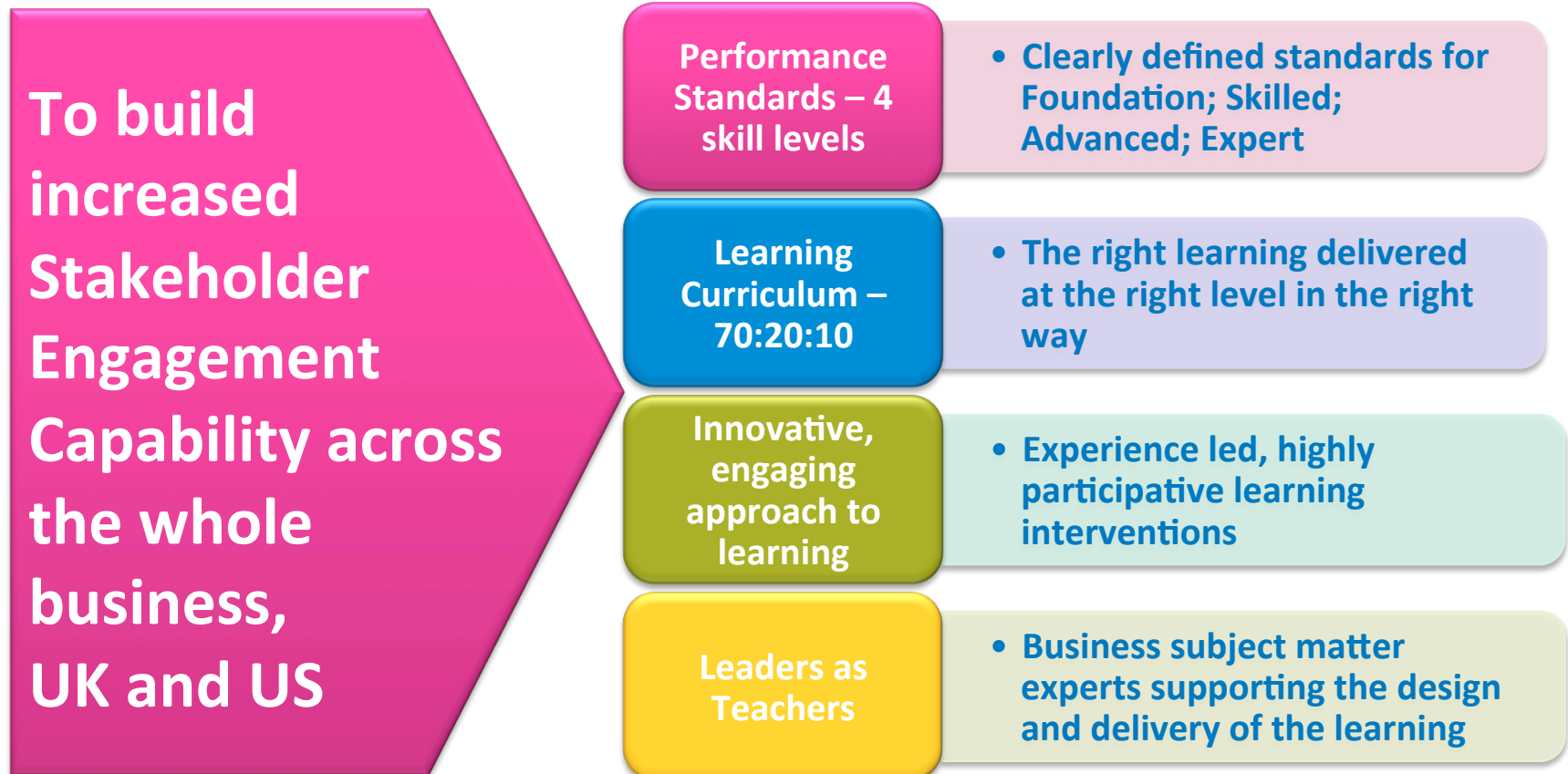


Building Stakeholder Engagement Capability



National Grid Academy
26th February 2015

The Challenge and The Response



The Result

“It worked well, really excellent sessions with fantastic Actors”

“I was fairly new to NG and the Networking opportunities were really good for me”

15

794

“It gave me the awareness to adapt my communication and behavioral style to my audience”

“Working with Actors definitely build confidence ”

“I have the TUVVA Model in front of me at all times and constantly review the content, my communications style has really improved”

“This was the best training event I have ever been on”

“Fantastic”

“I now understand Customer/ Stakeholder and how I need to adapt my behavioral style”

“It gave me the confidence to aspire to apply for a new role within NG”

17602